



# Learning model testing activity – Action plan

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#### Lead partner:



Partnership















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#### INTRODUCTION

This document is the Action Plan of two Blended Training Activities for testing and validation of the SMART JUMP learning model.

The Action Plan, jointly prepared by partners, has been formulated on the basis of the "Analysis and modelisation" project phase, in particular of the document "SMART JUMP Methodologies and contents" (Output O3) and the analysis of the target groups "(Output O2), as well as of discussion among partners taken place in a dedicated working session during the 3rd project meeting.

The Plan states what must achieved and related result indicators, defines strategy and spells out activities that have to be implemented to reach the objectives, detailing necessary inputs and resources and time schedule for each step.

#### WHAT MUST BE ACHIEVED

Through the implementation of two Blended Training Activities Partnership aims to experiment the SMART JUMP learning model with direct beneficiaries and verify on the field its functioning, gathering evidence for fine-tuning and validation of the model itself.

#### **STRATEGY**

The SMART JUMP learning model will be tested by means of implementation of two <u>Blended Training Activities.</u>

Each training activity will be structured on the basis of a transnational peer learning approach, through **in-class physical training mobility abroad** and **two distance webinars**. Both sessions will be structured so as to favour as well networking, cross-learning and the connection between creative and manufacturing enterprises at European level.

In detail each training activity will envisage 5 days of activity structured as follow:

- 1 day of distance learning on the planned topics, aimed at preparing and homogenizing the group of selected participants;
- 3 days of in class activity;
- 1 day of distance learning, designed to gather feedbacks from participants on the activities carried out and subsequent follow up

Both training activity sessions will be open to target groups and partners' staff representatives, taking place in two different partner countries, Italy and Sweden. The testing will be selective and focused on most qualifying elements of the model, both in terms of methodologies and contents, also considering what is most suitable to an international trial setting.

The first Blended Training Activity, organized in Italy, will work on marketing and communication strategies focusing on <u>Brand value management</u>. Participants will be helped to identify the strengths of their product/service, the elements that differentiate it from competitors and develop a strategy to communicate it effectively, learning to share and promote positive images about themselves and their business through storytelling activities and the use of online tools and social media.





The second Blended Training Activity, organized in Sweden, will focus on <u>Gender Equality in Innovation as added value in entrepreneurship management</u>. It will also include Swedish example of technological transfer opportunities for the development of innovation in creative industries. The goal is to transfer a strategic approach to innovation and generate awareness of the creative potential of the individual and the group, encourage the development of a creative approach to problem solving and learn techniques that facilitate the development of ideas for new or improved products/ services.

Partners will resort to "Go&Learn" measures planning best company testimonials and study visits to creative companies and/or companies of other industrial sectors as well as to training centers and universities, research and/or technology transfer centers, in order to promote knowledge and comparison with the economic and cultural contexts and realities of the hosting partner countries, contamination of ideas and experiences for personal enrichment and professional development. Networking among participants themselves as well as among participants and companies in the hosting partner countries, also in a cross-fertilization perspective with other industries, will be encouraged to support internationalization processes and local impact. This will be pursued in class, trough group work, during study visits, as well as through informal events in which all participants can freely deepen mutual knowledge and exchange views on possible business opportunities.

#### RESULT INDICATORS

Successful testing of the SMART JUMP learning model will be measured by a set of indicators, which include:

- Participation rate
- Participants' satisfaction
- Participants' competences improved
- Participants' registered in the SMART JUMP community
- Business relations established.

The reports of transnational learning weeks will provide the basis for the assessment of each learning activity (Ref. IO7).





#### **WORK PLAN**

### BLENDED MOBILITY OF VET LEARNERS 1st edition: BRAND VALUE MANAGEMENT

Overall purpose: Test and validate	SMART JUMP	Learning model (IO3)							
Result indicators:	Participation	Participants'	Participants' competences improved	Participants' registered in the SMART JUMP community	Business relations established				
	rate	satisfaction							
Means of verification:	Signature	(IO7)	(IO7)	Vist the SMART JUMP Online community at:	(IO7)				
	sheets			www.factoryofknowledge.net/smartjump					
Hosting partner:	Location: A	tavilla Vicentina, Italy	<b>Timeframe:</b> 18th May -12th June 2017	Timeframe: 18th May -12th June 2017 Available facilities: Boarding house (B&B)					
FONDAZIONE CUOA				Cafeteria/Food service (lunch only)					
Foreseen n. of participants: 26	Hungary: 4	Italy: 10 Spain:		ll for interest in each partner country; collection of applications; aw					
		8	n: 4 the professional profile with the training	the professional profile with the training contents foreseen on the basis of the CV Europass submitted; English Common European Framework of Reference					
			for Languages (CEFR) level of B1 or su	for Languages (CEFR) level of B1 or superior.					
Participants' profiles	_	_							
- Voung creative innovators:									

- Young creative innovators;
- Start-uppers;
- Female/young entrepreneurs and SMEs from creative industries sectors;
- Practioners skilled in innovation, creativity and technological transfer
- VET providers professionals

	Activity	Venue	Start time	End time	Learning objectives	Methodologies	Contents	Trainer /Facilitator (name &profile)	Learning aids	Main Learning outcomes (IO6)
Introductory Webinar	<ul> <li>Partnership &amp; Participants introduction;</li> <li>Presentation of learning objectives to be achieved;</li> <li>Smart Jump Approach: Multisector and international;</li> <li>Introduction to Brand Value Management &amp; Training Methodology</li> <li>Homework assignment</li> </ul>	Online distance Webinar	10.00	12.00	- Support creative enterprises to strengthen and value their brand internationally; -  - Set up a multicultural working environment with partners and professionals from Italy, Sweden, Spain and Hungary;  - Improve the way creative enterprises face -	Peer- to -peer learning formats  Participant-centered, fun-based, safe learning environment  Lots of exercises, allowing participants put the training topics into practice in their own business environment  Exercises to help	<ul> <li>Definition of learning objectives and customization on the basis of the audience needs and gaps</li> <li>Brand value management basics</li> <li>Multicultural environment &amp; Internalization</li> <li>Innovative methodology added value</li> </ul>	Daniela Bassetto – Marketing and communication expert  Mike Van der Vijver – Meeting design expert	- Digital hub - GoToMeeting - Presentations - Videos	<ul> <li>To be able to work and cooperate at European level within the Creative Industries</li> <li>To properly develop a branding plan: define the right strategy and actions.</li> <li>Self-branding and performance: to be to operationalize the</li> </ul>
Day 1 International training in Italy	Brand value management:1. From your brand promise  - Warming-up  - Homework assignment debrief: presentations with peer-to-peer / trainer feedback  - Global scenario and VUCA (Volatile, Uncertain, Complex, Ambiguous) world in a	Fondazione CUOA - Altavilla Vicentina	09.30	17.30	international markets, develop international networks through innovative & creative methodologies and testimonials from best companies in the creative industry.	participants to structure the creative thinking  Flexible breaks, depending on how exercises are working out  White space for processing	<ul> <li>Global scenario and VUCA world</li> <li>Brand key elements</li> <li>Key concepts for the brand's definition</li> <li>Key corporate image principles</li> <li>7P marketing mix approach</li> <li>Brand promise</li> </ul>	Daniela Bassetto – Marketing and communication expert  Mike Van der Vijver – Meeting design expert	- Presentations - Videos	branding plan maximizing impact





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	multi-cultural context  - From business idea to brand promise  - Fix your SMARTER goals  - Target audience: who, why, what, how  - Branding Strategy in 7 steps  - Interaction, assessments, feedback for improvements				- Professional input and feedback by two experienced trainers  - Interactive approach - Key note speech/dialogues with a participatory approach - Networking - Storytelling technique	cases-histories of successful brands; key elements of a successful brand; practical keys to		
Day 2 International training in Italy	Brand value management:2to Performance  - Guidelines for your personal Branding Strategy - Branding keys: 3-levels of content of your brand - Corporate Image: rules for visual effectiveness - 7P marketing mix approach - Visual effectiveness - Effective self-marketing - Putting together your Branding Plan - Test the validity of your project: the Lion's Den - Interaction, assessments, feedback for improvements		09.30	17.30	- Project work/team work	- International market analysis and positioning – focus on Creative Industries - The strategic triangle of marketing: costumers, company, competitors company - Bran value proposition - Self-branding - Direct communication (face-to-face) and Computer-Mediated Communication basic concepts - Brand's visual effectiveness - Branding Plan development: main phases	Daniela Bassetto – Marketing and communication expert  Mike Van der Vijver – Meeting design expert	- Presentations - Videos
Day 3 International training in Italy & company testimonials	<ul> <li>Branding Plans evaluation and feedback, suggestions for improvement</li> <li>Homework assignment: fix the milestones of your Branding Plan</li> <li>Company testimonials &amp; Company visits</li> </ul>	CUOA - Altavilla Vicentina	09.30	17.30		presentation: verbal and non verbal communication;  - Put in pratcice effective communication techniques for market the brand	Daniela Bassetto – Marketing and communication expert Mike Van der Vijver – Meeting design expert	
Day Follow up Webinar	<ul> <li>Homework assignment: short individual presentation of milestones</li> <li>Ideas and suggestions for next steps</li> <li>Syntegration: synthesis + integration</li> <li>Follow up &amp; assessment</li> </ul>	Online distance Webinar	10.00	12.00		- Identification and presentation of Branding Plan short term and long-term	Daniela Bassetto – Marketing and communication expert  Mike Van der Vijver – Meeting design expert	- Digital hub - GoToMeeting - Presentations





## BLENDED MOBILITY OF VET LEARNERS 2<sup>nd</sup> edition: A TOOLKIT FOR INTEGRATING GENDER EQAULITY IN INNOVATION AS ADDED VALUE in ENTREPRENEURSHIP MANAGEMENT

Overall purpose: Test and Result indicators:	<u> </u>		Participants' competences improved	Participants' registered in the SMART JUMP community	Business relations established		
Means of verification:	Signature sheets	(IO7)	(IO7)	at: (IO7)			
Hosting partner:  WINNET SVERIGE, in cooperation with University of Gävle, Sweden  Gävle and Winnet Center at the University of Luleä			Timeframe: 19th September – 19th October				
Foreseen n. of participar	Hungary: 4	Italy: 8 Spain: 8 S	serve" basis; col	election procedure: Call for interest in each partner country; colle- nerence of the professional profile with the training contents fore in European Framework of Reference for Languages (CEFR) level of	seen on the basis of the CV Europass submitted;		

#### Participants' profiles

- Young creative innovators
- Innovation support system at all levels in the Society;
- Start-uppers
- Women/young entrepreneurs and SMEs from creative industries and manufacturing sectors and or other with interest and assignment in the areas of concerns;
- Practitioners skilled in innovation, creativity and technological transfer;
- VET providers professionals;
- Policy and decision-makers with assignment for support of innovation and business development,
- Other NGO: actors and researchers with interest of combining innovative theory and practices for development of innovative methods in VET.

	Activity	Venue	Start time	End	Learning objectives	Methodologies	Contents	Trainer/Facilitator	Learning aids	Learning outcomes
	,			time	,	8		(name & profile)	8	(IO6)
	- Partnership & Participants	Online	10.00	12.00	- What is needed and How to	Interactive approach:	- How to promote		Presentation	- to design and
Introductory	introduction;	distance			Promote and managing		innovation and innovative		Digital hubs	coordinate the
Webinar		Webinar			Sustainable Change Process	Interactive and	and creative thinking			introduction,
	- Presentation of the SMART				for Gender in innovation	participatory tools and		Paula Wennberg and	PPT, videos	set up and fully
	JUMP project and Quadruple				development of service,	methods in the context of		,	Best practices	application as
	Helix approach				products, social innovation	innovation and gender.	Innovation with a gender			routine of
					and or organisations;	Interactive workshops.	1 1	Technology, in Luleå.	GoToMeeting	working habits
	- Short introduction to					Group discussions.	doing?			in line with a
	innovation concept and				- How to set up a	Individual and group		Moderator: Britt-	Video –	gender and
	instructions to homework				multicultural working	presentations. Feedback.	- How to Promote	· · · · · · · · · · · · · · · · · · ·	ınternet	diversity vision,
	assignment.				environment, a Quadruple	Testimonials. Reflections.	sustainable change	Winnet Sweden	support	as part of an
					Helix partnership (e.g policy	Challenges driven research	involves increased			overall
	- Homework: Example of an				and decision	and innovation in action	knowledge on; awareness			governance
	innovation to be presented in				makers, private, researcher		on innovation			system
	Gävle Day 1.				and NGO:s) with partners and		development processes,			- to design and
	•				professionals from Italy,		methods to be used for			draft effective
	- Short introduction to gender				Sweden, Spain and		implementing gender work			company's
	and gender mainstreaming in				Hungary, to improve the way		in organization for the			action plan to
	an innovation system and				creative enterprises face		creation of a innovative			management
	instructions to homework				innovation both on a national		system of thinking, in			the changing
	assignment.				as well as international		company training,			process in the





	- Homework: Gender			markets, to develop	education etc.			governance
	observations			international networks	collaboration between			structure and in
				through innovative & creative	academia, industry, policy			the daily work
				methodologies and	and decision makers at all			routine
				testimonials	levels in the Society,			
				from best practices,	NGOs in a so called			
				companies in the creative	Quadruple Helix			
				industry and support of the	partnerships			
				integration of gender in	- Product development			
				innovation and methods for	- Product service system			
				Growth.	- Gender and gender			
					mainstreaming			
					concepts			
Day 1		University	09.00 17.30			Paula Wennberg and	Presentation	
International		of Gävle, in			- Definitions and	Professor Maria		
training in	EQUALITY IN INNOVATION				concepts of:	Undén/Ewa	videos,	
Sweden	AS A VALUE in				Innovation and Social	Gunnarsson, at Luleå		
	ENTREPRENEURSHIP	Center at			Innovation; in a gender	Technology	Study visits,	
	MANAGEMENT: 1. From your				mainstreaming	University	networking	
		University			perspective		meetings	
	Promise	of Luleä			- "Promoting sustainable	Catharina Hegrelius,		
					change" as a toolkit	Specialist –		
	- Welcome and opening of the				involving: processes,	innovation and		
	training				methods and tools for	research funding,		
					implementing gender	University of Gavle		
	- Innovation and gender				equality work in	M = 1 = D		
	workshop: presentation of				research and	Moderator: Britt- Marie Torstensson,		
	participants' example				innovation systems.	Winnet Sweden		
	The last section will be a section of the section o				- Promoting sustainable	williet Swedell		
	- Introduction to the toolkit for				change main phases:			
	integrating gender equality in				identify, share and			
	innovation				genovate			
	T				- Gender observation			
	- Entrepreneurship,				tool			
	Multicultural working							
	environment, Quadruple Helix partnership, Methods to							
	Growth: Creativity in a box –							
	challenge drive research in							
	action							
	acuon							
	- Summing up Day 1							
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Day 2 International training in Sweden	<ul> <li>Persona workshop: introduction to create personas; create of personas in group</li> <li>Entrepreneurship, Multicultural working environment, Quadruple Helix partnership, Methods to Growth: InnoLab as tool for challenge drive research in action</li> <li>Guide tour around University of Gävle</li> <li>Summing up Day 2</li> </ul>	cooperation with Winnet Center at the University of Luleä	9.00	- Personas method and its steps:  1. Map the context 2. Contextualize the material 3. Seek patterns 4. Create personas 5. Create scenarios 6. Switch gender of personas 7. Present personas	Paula Wennberg and Professor Maria Undén/Ewa Gunnarsson, at Luleå Technology University  Catharina Hegrelius, Specialist – innovation and research funding, University of Gävle  Moderator: Britt- Marie Torstensson, Winnet Sweden	Presentation Digital hubs, videos, methods Study visits, networking meetings with cluster initiatives;	
Day 3 International training activity	<ul> <li>Critical Incident Tecnique (CIT): introduction to CIT and instructions</li> <li>Instructions to homework assignment: individual action plans</li> <li>Entrepreneurship,         Multicultural working environment, Quadruple Helix partnership, Methods to Growth: InnoLab as tool for challenge drive research in action</li> <li>Entrepreneurship,         Multicultural working environment, Quadruple Helix partnership, Methods to Growth</li> <li>Drivhuset - a meeting place for people who want to develop business ideas and entrepreneurial drive.</li> <li>Movexum, A Lean Startup Incubator in the County of Gävleborg</li> <li>Summing up Face-to-Face Training in Gävle</li> </ul>		14.00 18.00	- Critical Incident Tecnique - Action plan for Change: steps	Paula Wennberg and Professor Maria Undén/Ewa Gunnarsson, at Luleå Technology University  Catharina Hegrelius, Specialist — innovation and research funding, University of Gävle  Moderator: Britt-Marie Torstensson, Winnet Sweden  Guests: Christin Brändholm, Business developer  Ulrika Malmkvist, CEO	Presentation Digital hubs, videos, methods Study visits, networking meetings with cluster initiatives;	





Pay Follow up Webinar   First homework assignment: short individual presentation of concrete actions to take the participant business/service to the next level (in the short term)   Second homework assignment: short individual presentation on how the business plan can be improved through gender equality   Lessons learned from the Swedish training: synthesis and summing up   Follow up & assessment   Since   10.00   12	
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